



Countrywide Commodity Repository Limited

(Formerly known as CDSL Commodity Repository Limited)

Annexure -B

Data of complaints against Registrar and Share Transfer Agents (RTAs) to be displayed on their websites-

Format for disclosing data of complaints on their website:

Data for the month ending 31-03-2025

SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL		NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL		NIL
3	Stock Exchanges (if relevant)	NIL	NIL	NIL	NIL	NIL		NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL		NIL
5	Grand Total	NIL	NIL	NIL	NIL	NIL		NIL

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Regd. Office: A Wing, Marathon Futurex, 25th Floor, Mafatlal Mills Compound, N. M. Joshi Marg, Lower Parel (E) Mumbai-400013

• Phone: 91-22-2302 3333 • CIN: U74999MH2017PLC292113 • Website: www.ccril.co.in

Head Office: Unit No. 4B- 16 & 17, Phoenix Paragon Plaza, Phoenix Market City, LBS Marg, Kurla (W) Mumbai- 400070

• Phone: 91-22-6930 4000 • Email ID: ccrhelpdesk@ccril.co.in



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Month - wise data for the current financial year*

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April, 2024	NIL	NIL	NIL	NIL
2	May, 2024	NIL	NIL	NIL	NIL
3	June, 2024	NIL	NIL	NIL	NIL
4	July, 2024	NIL	NIL	NIL	NIL
5	August, 2024	NIL	NIL	NIL	NIL
6	Sept, 2024	NIL	NIL	NIL	NIL
7	October, 2024	NIL	NIL	NIL	NIL
8	November, 2024	NIL	NIL	NIL	NIL
9	December, 2024	NIL	NIL	NIL	NIL
10	January, 2025	NIL	NIL	NIL	NIL
11	February, 2025	NIL	NIL	NIL	NIL
12	March, 2025	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis) *

SN	Year	Carried forward from previous year	Received	Resolved	Pending
1	2020-21	NIL	NIL	NIL	NIL
2	2021-22	NIL	NIL	NIL	NIL
3	2022-23	NIL	NIL	NIL	NIL
4	2023-24	NIL	NIL	NIL	NIL
5	2024-25	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL

*The data shall be emailed to rta@sebi.gov.in

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